

## The LCO Received Payment on My Claim. How Do I Access My Payment?

If your employer submits payment to the LCO, we will forward the payment to the address designated by the worker. Payment will be issued within five to thirty days after LCO receives the check. Where payment is made payable to the LCO, on behalf of the worker, the worker may have to fill out additional forms to have the check issued in their name.

If your employer says they have sent payment to the LCO, but you have not heard from us, please contact the assigned Labor Commissioner deputy in writing or via email. You may call the LCO to ask about your check by calling any one of our offices.

If your contact information changes, please provide written confirmation of these changes to the LCO.

If you prefer your check be distributed to a representative, please provide a signed letter authorizing payment be distributed to your representative. The LCO may contact you to verify additional details before issuing the check. The check will be issued in your name and distributed to the authorized representative.



Scan QR code for a full list of office locations, contact phone numbers, and email addresses.

### For International Calls

(Calling code from the country you are calling)  
+ 1 + (213) 620-6330.  
For example, if you are calling from Mexico, dial 00 + 1 + (213) 620-6330.



The Labor Commissioner's Office (LCO) administers a wage claim adjudication program, a retaliation investigation program, and a large-scale investigation program, all which may result in the recovery of unpaid wages and penalties due to workers.

Workers may receive the money they are owed either directly from the state or directly from their employer.

### Contact Us

LCO Call Center: 833-526-4636  
Email: [Retaliation@dir.ca.gov](mailto:Retaliation@dir.ca.gov)  
[www.DIR.ca.gov/DLSE](http://www.DIR.ca.gov/DLSE)



### File a Retaliation Claim

[www.WageTheftIsACrime.com/  
File-Retaliation-Complaint.html](http://www.WageTheftIsACrime.com/File-Retaliation-Complaint.html)



### File a Wage Claim

[www.WageTheftIsACrime.com/  
File-Wage-Claim.html](http://www.WageTheftIsACrime.com/File-Wage-Claim.html)



State of California  
Department of  
Industrial Relations

## THE LABOR COMMISSIONER'S OFFICE

### A GUIDE TO

# Receiving and Cashing Your Check

In California, **all workers have rights** regardless of their immigration status.

The Labor Commissioner's Office (LCO) **does not** and **will not ask about a worker's immigration status.**



State of California  
Department of  
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## I Have Not Filed a Claim, but My Employer Sent a Check to the LCO To Pay My Wages. What Do I Do?

Even if you did not file a claim, the LCO accepts payment of wages for workers that an employer is unable to contact. When we receive wage payments, we record the payment as a claim. The assigned deputy then attempts to find the worker to verify employment details and coordinate payment. To confirm whether we have your wage payment in one of our offices, contact us by phone or in writing to receive further instructions for collecting your check.



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If you currently reside in California, you may also visit one of our district offices to inquire about your claim and/or payment received on your claim.

If you are outside of the United States and have not received payment on your claim, you should contact the LCO to obtain further information and to update your contact information.



## How Do I Cash My Check Outside of the United States?

If you seek to cash a check in your possession outside of the U.S, please see instructions below.

To cash a U.S. check overseas, you need to **find a bank that accepts foreign checks or use a check-cashing service**. You may need to provide identification and pay a fee. The process and cost can vary depending on the country and financial institution.

### How to Deposit or Cash a U.S. Check When You Are Outside the U.S.

Depositing or cashing a U.S. check internationally involves a few more steps than doing so in the U.S.:

- 1 Endorsement:** Once you are ready to deposit the check and have confirmed the institution's requirements for deposit, endorse the check according to those requirements.
- 2 Choose Where to Deposit:** Do your research first. Start by researching banks that accept U.S. checks. Not all banks outside the U.S offer U.S. check deposit services, or they may have limitations and inquire about their specific policies for international check deposit.

**! Please Note:** You may have to open an account with the bank and meet additional requirements, such as a minimum balance, banking history, and an accepted form of I.D., in order to cash the check. It is recommended to check with specific banks or consult with the U.S. embassy for assistance. See Official list of embassies from the U.S. Department of State at [www USEmbassy.gov](http://www USEmbassy.gov).



- 3 Verification:** Your bank will first verify the U.S. check's authenticity with the issuing bank, which can take considerable time—up to several weeks—during the check clearing process. If the bank requires verification from the Labor Commissioner' Office, please call or email one of our offices.



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- 4 Currency Exchange:** If you have a U.S. check and need it converted to your local currency outside the U.S., the bank will perform the check currency exchange.

### If You Receive a Check While Outside the U.S. but Maintain a U.S. Bank Account

Check to see whether you can endorse and deposit a check into your account virtually via your bank's mobile banking app. Keep in mind that it may not be possible to deposit checks endorsed to a third party via mobile banking.

### Community Assistance

Please see enclosed list of California Community Based Organizations at [www USEmbassy.gov](http://www USEmbassy.gov). These organizations provide various forms of legal support services to workers, including support for navigating the claim process.