



Connecting to a CourtCall Meeting from a Mobile Device

Days before your hearing, test your configuration [here](#) from the device you will use on the day of your hearing.

While participants are strongly encouraged to use a computer to connect to the CourtCall platform, the platform is easily accessible from mobile devices (smartphones, tablets, etc.).

CourtCall's solution is entirely browser-based and requires no special software or application download to access.

To join a video hearing via CourtCall, locate the proper join link from the [DWC website](#) or your *Notice of Hearing*.

It is recommended that if you are connecting via mobile device that you connect to a local Wi-Fi Network, as upload/download speeds are typically higher on Wi-Fi enabled connections compared to cellular networks.

Each Judge has a designated virtual hearing room, and a unique participant login link. Selecting the link will open the CourtCall Hearing in the default browser of your mobile device or tablet. The CourtCall platform will work on any browser that allows for Web-RTC (Safari, Google Chrome, Edge, Firefox, etc.).



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The screenshot shows a mobile browser interface for video.courtcall.com. At the top, the time is 6:28 and the signal strength is 5G+. The page header includes the DWC logo (Division of Workers' Compensation, California Department of Industrial Relations) and a Help icon. The main content area is titled "Please Enter Your Name" and includes the instruction "This is what other participants will see." Below this are three input fields: "Enter Full Name", "Enter Email Address (optional)", and "Select Your Case(s)" (a dropdown menu). A note states: "Please select your case(s) from the dropdown menu below, if you do not know your case name or number, please select 'My case is not listed here.'" Below the case selection is another dropdown menu for "Select Your Role". At the bottom of the form are "SUBMIT" and "EXIT" buttons. The mobile OS navigation bar is visible at the very bottom.

Participants will be asked to enter their full name, email address (optional), to select the case(s) they are appearing for and to select their role in the case(s).

The CourtCall solution automatically extracts calendar information for each Judge, and automatically populates daily case information into the appropriate room for each Judge. You may select as many cases as necessary for an individual Judge. If you do not see your matter listed, please select "My case is not listed here."



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CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS

Please Enter Your Name

This is what other participants will see.

Enter Full Name
John Smith

Enter Email Address (optional)
John.Smith@gmail.com

Please select your case(s) from the dropdown menu below, if you do not know your case name or number, please select "My case is not listed here."

- Smith, Matt (ADJ2281919)
- My case is not listed here

Select Your Role

CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS

Please Enter Your Name

This is what other participants will see.

Enter Full Name
John Smith

Enter Email Address (optional)
John.Smith@gmail.com

Please select your case(s) from the dropdown menu below, if you do not know your case name or number, please select "My case is not listed here."

- Applicant's Attorney/Representative
- Defendant
- Defense Attorney/Representative
- DWC Team Member
- Employer
- Injured Worker

Once all required information has been provided, select "Submit" to select audio/video settings.



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6:29 5G+

video.courtcall.com

DWC DIVISION OF WORKERS' COMPENSATION
CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS

Help ?

Please Enter Your Name

This is what other participants will see.

Enter Full Name
John Smith

Enter Email Address (optional)
John.Smith@gmail.com

Please select your case(s) from the dropdown menu below, if you do not know your case name or number, please select "My case is not listed here."

Smith, Matt (ADJ2281919)

Please select from the dropdown menu, your role in today's hearing

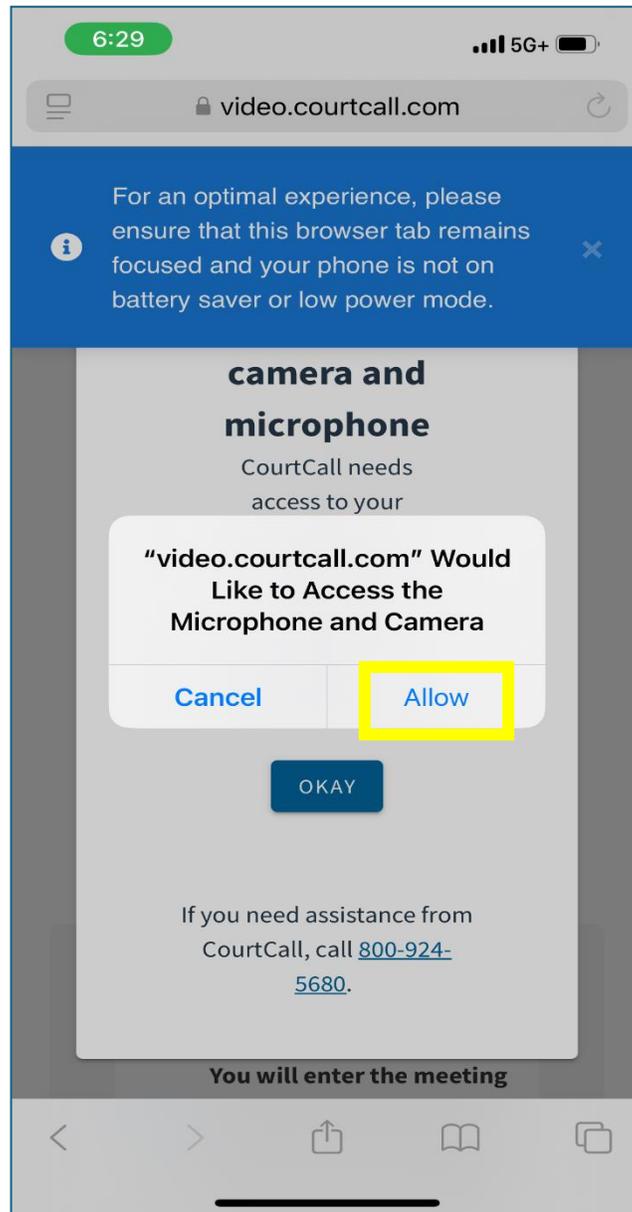
Employer

SUBMIT EXIT

If prompted, allow access to your device's microphone and camera. Allowing access will allow participants to share audio and video from their device.



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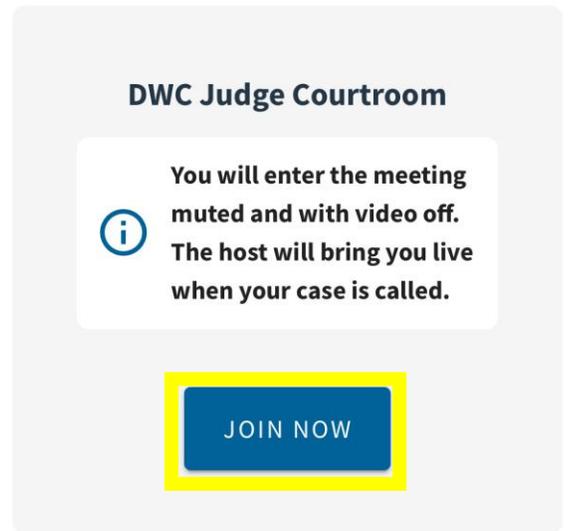
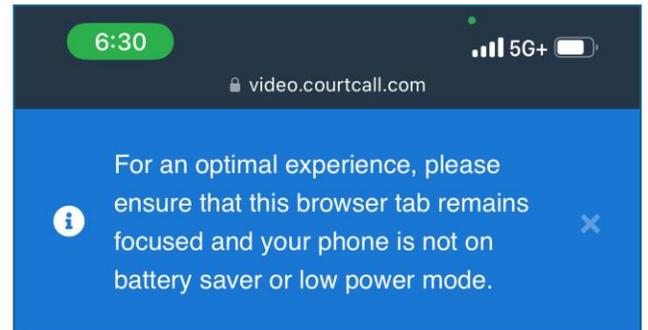
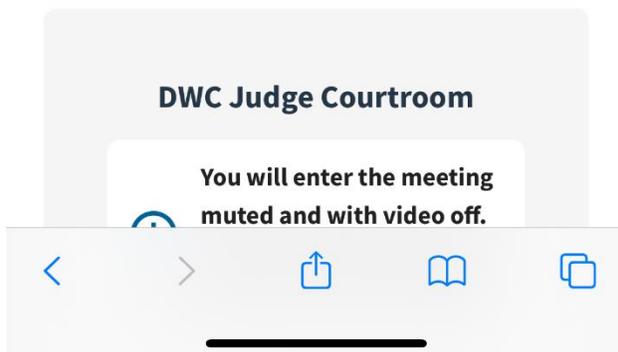
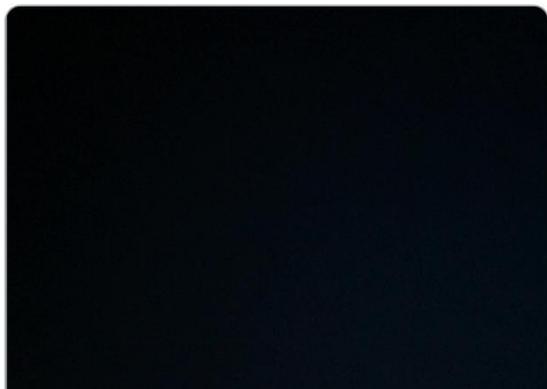
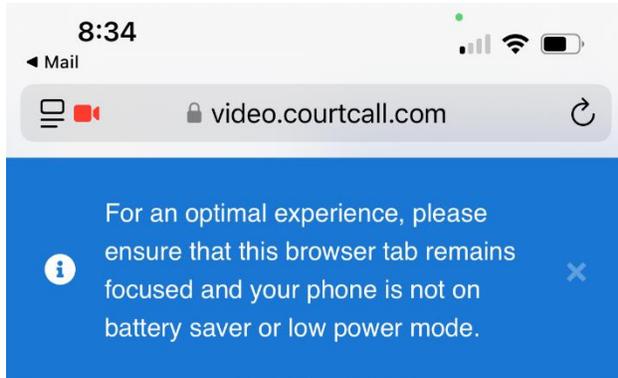
****As indicated, for an optimal experience, please ensure that the CourtCall browser tab remains focused and your device is not on battery saver, sleep or low power mode. Navigating away from the meeting webpage while in the waiting room may cause participants to get disconnections, and require parties to restart the login process.****

Select your desired camera and microphone/speakers from the audio/video setup page. Your audio connection will automatically default to the system microphone/speakers



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selected at the time of login (ie: if you have headphones paired with your device, CourtCall will utilize the same device to establish audio settings). Camera and speaker/microphone setting can be adjusted as needed. Once the correct outputs have been selected, press “Join Now” to enter the meeting.

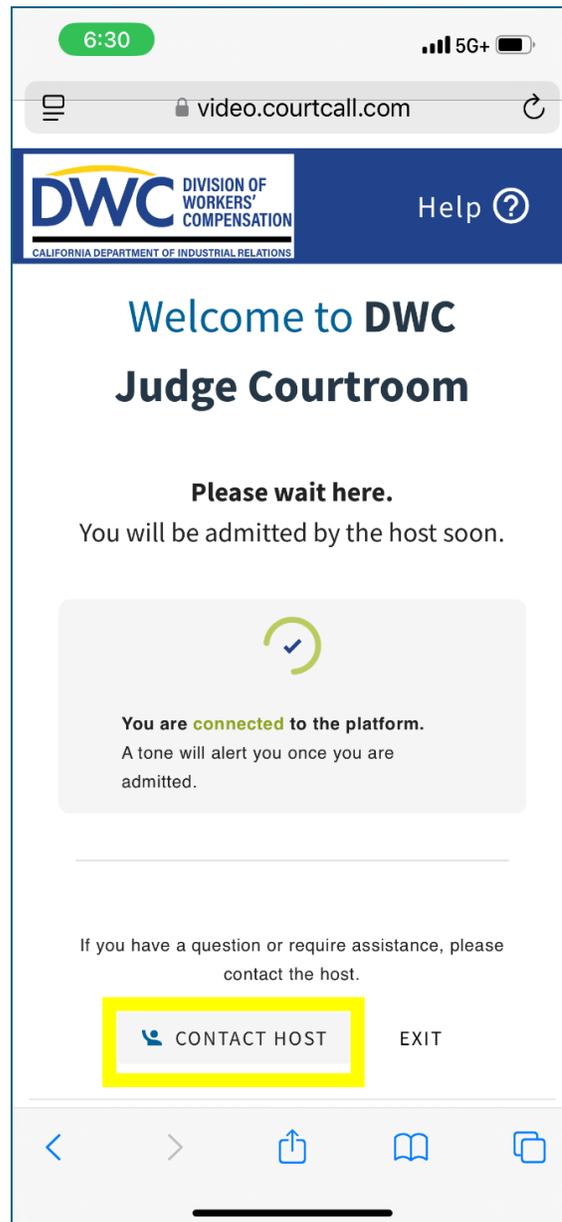




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By default, all participants will enter into a waiting room specific to the hearing Judge. While in the waiting room, participants are unable to see or hear the Judge or any proceedings. Once in the Waiting Room, the Judge will be notified of your attendance. If you need assistance or would like to communicate with a meeting host prior to being admitted to the room, you can use the "Contact Host" button from the waiting room. This chat functionality allows for one-way chat, participants will be unable to receive communication back from the Judge until moved to the main conference.

Note that accepting incoming phone calls while in the waiting room will cause a temporarily disconnection from the video platform. **For best results, decline any incoming calls during the entirety of your CourtCall Video meeting.**





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The Waiting Room also features useful resources that are available for participants to review while waiting to be brought into the main conference. By default, there are several resources available from the waiting room. If any available link is selected, the page will open in a new browser tab, and the participant will not be disconnected from the meeting. To return to the CourtCall Video meeting, simply return to the original browser tab.

The screenshot shows a mobile browser interface with a status bar at the top displaying the time 6:30, 5G+ signal strength, and battery level. The address bar shows the URL video.courtcall.com. The main content area is titled "Helpful Resources" and includes a sub-header "Explore the listed resources while you wait." Below this, there are three resource cards. The first card contains a welcome message and an information icon (i) with text: "Welcome to the virtual Hearing Room for the Demonstration Judge. The Judge will be with you momentarily. Be advised that you will enter the hearing room with your camera off and microphone muted." The second card is titled "DWC Homepage" and includes a link icon and the URL https://www.dir.ca.gov/dwc/. The third card is titled "Link to list of Judges' Virtual Courtrooms" and includes a link icon and the URL https://www.dir.ca.gov/dwc/DWC_add_ress/DWC-judge-conference-lines.xlsx. At the bottom of the resource list, there are navigation links for "Previous", "Viewing 1-3 of 8", and "Next". The footer contains copyright information: "Copyright © 2021-2025 CourtCall, LLC. All Rights Reserved. Court Conference is a division of CourtCall". The bottom of the screen shows a mobile navigation bar with icons for back, forward, share, bookmarks, and tabs.

6:30 5G+

video.courtcall.com

Helpful Resources

Explore the listed resources while you wait.

Welcome to the virtual Hearing Room for the Demonstration Judge. The Judge will be with you momentarily. Be advised that you will enter the hearing room with your camera off and microphone muted.

DWC Homepage
<https://www.dir.ca.gov/dwc/>

Link to list of Judges' Virtual Courtrooms
https://www.dir.ca.gov/dwc/DWC_add_ress/DWC-judge-conference-lines.xlsx

Previous Viewing 1-3 of 8 Next

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When the Judge is ready, participants will be brought into the main conference room.

****Please note, that once brought into the main conference you will be able to see and hear the meeting host but will not be able to see yourself. Participant audio/video will not be turned on until the Judge starts/calls your case. Your audio/video connection will remain off until your case is started.****

All meeting functionality (chat, file sharing, etc.) is available from the mobile accessible version of the platform, but your experience will be better on a computer.

Days before your hearing, test your configuration [here](#) from the device you will use on the day of your hearing.