

Version 5.1 – Effective Immediately for CourtCall Customers

PURPOSE

This document provides the network configurations and settings that are required to access CourtCall Video for hearings and other sessions. Implementation of these network permissions does not necessarily eliminate the need to allow access or configure settings on individual workstations or devices.

REQUIRED SETTINGS

- Allow the following on port 443:
 - *.courtcall.com
 - *.tokbox.com
 - *.opentok.com
- The following ports should be opened/unblocked for proper media flow:
 - Required 443/TCP & UDP, 3478/UDP
 - Strongly Recommended UDP 1025-65535

PROXY REQUIREMENTS

If using a proxy

- The proxy must be transparent or configured in the browser for HTTPS connections
- The proxy must not require authentication as WebRTC does not work with proxies that require authentication

QUESTIONS

- Please contact CourtCall Technical Support at 800-924-5680

REVISION HISTORY

Description	Version #	Date
Initial Document	1.0	
Added East and West Voip servers	2.0	April 2020
Added CCVID 3 and CCVID 4 removed CCVID 1 and CCVID 2	3.0	August 2020
Added TCP/UDP port 3478 and 3479	3.5	9/6/2020
Removed Cloudfront, AWS, and CourtCall.Link wildcards, Dev	4.0	2/7/2021
Added Requirement to allow port 8443 TCP	4.1	6/14/2021
Updated to include next generation CourtCall video platform	5.0	1/24/2022
Version for new CourtCall Customers, removed 4.1 requirements	5.1	1/29/2022