

## BIOGRAPHY

Melissa A. Flores, *CHSWC Executive Officer*



Melissa A. Flores is the Executive Officer for the Commission on Health and Safety and Workers' Compensation, a joint labor-management body created by the workers' compensation reform legislation of 1993 and charged with examining the health and safety and workers' compensation systems in California and recommending administrative or legislative modifications. The Commission appointed Flores effective March 11, 2025.

Flores previously spent 21 years at the California Housing Finance Agency (CalHFA) where she held various managerial roles, most recently Assistant Director of Board Relations and External Communications. In addition to overseeing the execution of all Agency Board functions, she managed the CalHFA Creative Media Team, which was responsible for managing the website, graphic design, video production and external communication platforms, and served as CalHFA's Native American Tribal Liaison. From 2004 to 2017, she was the Governor-appointed Deputy Director of Special Projects and the Marketing and Communications specialist at CalHFA.

She held several managerial roles at Vision Service Plan from 1991 to 2003, including Marketing Product Manager, Group Services Administration and Call Center Manager, and Corporate Recruiter. From 1986 to 1991, Flores was a Manager of Property Casualty Underwriting for Progressive Insurance Company.

Flores received her Bachelor of Science degree in Business Administration from California State University – Sacramento.